# E911 Anywhere

## Overview

When 9-1-1 is dialed from an enterprise device, will the call be routed to the correct Public Safety Answering Point (PSAP) or emergency response center?

In a distributed enterprise, calls are routed from various locations through a centralized call server. However, when someone dials 9-1-1, the emergency call must be routed to the appropriate local PSAP (Public Safety Answering Point), regardless of the location of the call server. E911 Anywhere ensures that when someone dials 9-1-1 using an organization's network, help arrives to the correct location as quickly as possible. Additionally, E911 Anywhere helps organizations become 100% compliant with US E911 legislation like Kari's Law and the RAY BAUM's Act.

Find    **Route**    **Notify**

E911 Anywhere is a cloud-based network service that routes emergency calls from any call server in the USA or Canada, sends detailed location information of the caller to emergency dispatchers at the PSAPs, and notifies on-site personnel of the 911 calls in progress.

**100% compliant with federal legislation**

- Eliminates the need for multiple PS-ALI accounts
- Eliminates the need for local trunking
- Provides notifications via SMS/text and email

**Enhanced Features:**

- MyE911™: Softphone location tracking application
- Enhanced Notifications: screen pop alerts, call monitoring, and recording capabilities; integration with Everbridge Mass Notification

# E911 Made Easy®

## Quick Specs

Call Servers and PBXs need to be programmed to send all 911 calls to E911 Anywhere for routing to the proper PSAP.

**Required:** SIP-based trunking via internet or VPN tunnel or PSTN routing from the call server/PBX.

## Flexible Architecture

E911 Anywhere is powered by a highly redundant scalable architecture. E911 Anywhere offers fail-over protection through a 24/7 emergency call center.

## Compatibility

E911 Anywhere is PBX agnostic. Our most common configurations are with call servers from Cisco, Microsoft, and Avaya.
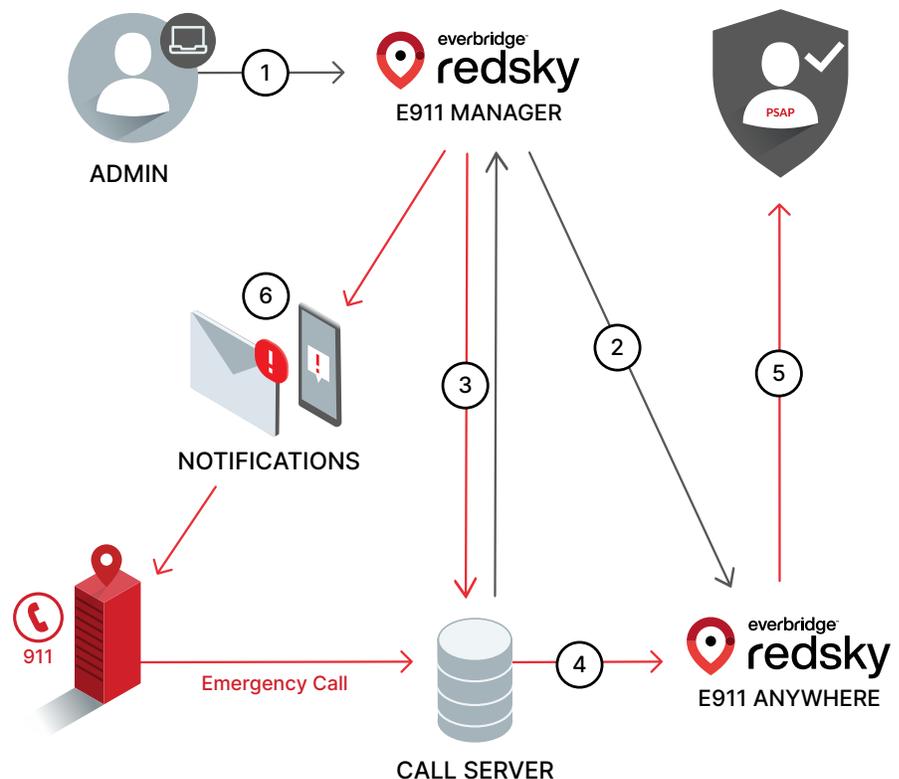
## How it works

**01** An administrator establishes dispatchable locations* via the E911 Anywhere portal.

**02** When a 911 call is placed, the PBX/Call Server routes the call to E911 Anywhere via an IP connection or the PSTN.

**03** E911 Anywhere dynamically routes the 911 call and delivers the dispatchable location information to the appropriate PSAP.

**04** E911 Anywhere simultaneously sends basic 911 call emergency notifications (SMS or email) to subscribers in the enterprise.

ADMIN

① everbridge redsky
E911 MANAGER

PSAP

⑥ NOTIFICATIONS

911 Emergency Call

② ③ ④ ⑤

CALL SERVER

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E911 ANYWHERE

**\*To learn more about FCC regulations visit:**
[redskye911.com/how-to-comply-with-fcc-e911-requirements](redskye911.com/how-to-comply-with-fcc-e911-requirements)

**Get in touch** to learn about Everbridge, empowering resilience.

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